

Fort Bend County Debris Frequently Asked Questions- Hurricane Beryl Recovery

Call Center Line

Toll-Free Number: 833-307-9937

Topic	Answers
Can we store Debris in garbage bags?	Please do not store debris in garbage bags unless you are storing it in trash bags for regular trash pickup.
What do they do with small vegetation, like leaves?	Please place vegetation in a pile
What is the schedule for residential pick-up?	Crews are working daily to pick up debris throughout the county. There cannot be a set schedule as length of pickup time is variable on amount of debris. Multiple passes may be needed.
How do I request pick up of Debris? Who do I contact?	Contact the call center
Will there be more than one pickup?	Multiple passes may be necessary in order to clear storm debris
Do limbs need to be tied up or just in a pile?	Place limbs in a pile
What about broken or down fences, how do they need to be handled?	Separate fence debris from vegetative debris
Is there a limit on how much debris is picked up?	No limit as long as debris is placed in the public right of way
How should the Debris be separated?	Vegetative debris should be separate from fencing debris and/or construction or demolition material
How are ROE situations handled on private property or gated communities?	The county will work with the cities and other agencies to evaluate private properties for debris collection.
Are there any areas where Debris is not picked up?	Fort Bend County crews are not picking up in the city of Sugarland as they have their own debris contract.
Where are the landfill locations? Hours of operation? Fee?	Several debris management sites are set up throughout Fort Bend County. Hours of operation are 7:00 am-7:00 pm
Who do I contact about down power lines?	Center Point Energy or 911

Where can I get a tarp for my roof?	Contact your local city or county
Is Debris picked up for commercial and residential property?	Residential properties only
If, I live on a farm do I need to bring my Debris to the road, or can a vehicle enter the property?	Bring debris to the right of way
If the debris contractor damaged private property, such as a mailbox, fence, sidewalk, driveway, or grass who do I contact?	Contact the call center
How do I report illegally dumped debris?	Contact the call center
Is there anything that will not be picked up?	The debris team will not pick up electronic devices or televisions.